



Press release

Dominica Electricity Services Ltd (DOMLEC) Launches Elster's EnergyAxis® System on Dominica—the “Nature Island” of the Caribbean *Utility partners with world leader to deploy full-scale AMI system*

November 16, 2009. Raleigh, NC. Dominica Electricity Services Limited (DOMLEC), in collaboration with Elster, a leader in smart metering and smart grid systems and solutions, will modernize its grid operations by deploying the first full-scale EnergyAxis® smart grid system for the island. The project deployment is the first EnergyAxis System in the Caribbean to integrate prepayment technology with Advanced Metering Infrastructure (AMI) capabilities.

In April 2008, DOMLEC launched a six-month pilot project of the Elster EnergyAxis System in the Fond Cole area of the island. Based on the success of this trial, DOMLEC selected Elster's EnergyAxis System for system wide deployment. DOMLEC anticipates that the EnergyAxis System will help lower operating costs and reduce non-technical losses, which will translate into improved quality of service and reliability while keeping consumer tariffs reasonable.

At the formal launching of the project, DOMLEC's Commercial Manager, Nathaniel George, said, "The Elster EnergyAxis System will allow DOMLEC to read, connect and disconnect meters remotely, saving the company money by reducing vehicle maintenance costs and other operational costs. We have always said that when DOMLEC saves, the customers save, and that's a good thing."

The project is part of DOMLEC's ongoing loss reduction and revenue diversion efforts that have trimmed system losses from 17.5 percent in 2005 to 12.5 percent in 2008. DOMLEC will also use the EnergyAxis System as part of its existing prepaid metering program, PAY-AS-U-GO, that includes 7,000 installed devices. DOMLEC also plans to leverage the EnergyAxis System for other smart grid applications in the future including distribution automation and demand response once the system is fully deployed.

Collin Cover, DOMLEC general manager, said, "This technology will enable us to monitor voltages across the entire network and that will significantly improve customer satisfaction, especially on the north of the island. DOMLEC is committed to modernizing its grid by using the latest technology and to establish itself as a pioneer in the region in both AMI and PAY-AS-U-GO metering."

Ronald B. Via, general manager, Elster North America, said, "Elster is pleased to be working with DOMLEC and we are confident the EnergyAxis System's flexibility and adaptability will enable DOMLEC to implement a cost effective AMI system for the island of Dominica."

"Utilities around the world continue to discover the value that the EnergyAxis System delivers," said Mark L. Munday, president, Elster Electricity North America. "We are pleased to be a part of DOMLEC's goal to be a world-class energy utility and a catalyst and leader for social and economic development on the island of Dominica."



About Elster

Elster, a global leader in smart metering and smart grid systems and solutions, has delivered more than 3 million smart metering devices worldwide with systems located in North America, Europe, Central America, Australia, New Zealand and the Caribbean. Elster smart metering system solutions provide utilities with energy conservation capabilities via demand response programs, smart grid applications, and operational efficiencies resulting in significant value creation across the utility enterprise. Elster has more than 7,500 staff and operates globally in North America, South America, Europe, Africa, Middle East, and Asia. www.elster.com

About DOMLEC

Dominica Electricity Services Limited (DOMLEC) is an investor owned utility located in the capital of Roseau in the Commonwealth of Dominica, an island nation in the Caribbean Sea. Often referred to as the Nature Island of the Caribbean, Dominica is located between Martinique and Guadalupe in the Lesser Antilles. Dominica is one of the youngest islands in the volcanic Caribbean. DOMLEC services an estimated population of 69,775 of the island of 754 square kilometers (291 sq mi). The utility is focused on providing excellent customer service and environmentally friendly energy, with a vision to provide world-class energy and to be a catalyst and leader for social and economic development in the Caribbean Island Chain. www.domlec.dm

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